

IHG Group Ltd (trading as “iBox Healthcare”)

Modern Slavery and Human Trafficking Statement

Financial Year: 1 April 2023 – 31 March 2024

This statement is made pursuant to section 54(1) of the Modern Slavery Act 2015. It sets out the steps IHG Group Ltd, trading as “iBox Healthcare”, has taken and continues to take to understand and minimise the potential risk of modern slavery and human trafficking in its business and supply chains.

About iBox Healthcare

iBox Healthcare are a team of healthcare informatics experts that help NHS Healthcare Providers deliver command centre solutions, optimizing patient flow and operational efficiency. Our unique command centre solution driven by real-time information provides to NHS trusts, support for the planning and resourcing of clinical services to meet hourly fluctuations in patient flow. Our development was supported by:

- West Yorkshire Academic Health Science Network
- University Hospitals of Northamptonshire NHS Trust
- George Eliot Hospitals NHS Trust

We deliver solutions across a range of UK NHS organisations.

Our Vision

To connect patients, clinicians and managers through beautiful information, making healthcare simple and transparent.

Our Track Record

We have significantly improved how NHS organisations manage performance. By using our own tools and deep understanding of hospital operations, we’ve developed performance dashboards that give managers and clinicians a real-time view of activity.

Our approach elevates Information Management above Information Technology—ensuring that the way we collect and use information drives outcomes, not just the technology itself.

Our Role in the NHS

The NHS must reduce costs while improving outcomes for a growing, ageing population. Our solutions support:

- Measurement and sharing of clinical and patient-centred outcomes
- Empowering patients to make informed care decisions
- Integrated care by breaking down boundaries between primary, secondary, mental and physical health services

Our Commitment to the Modern Slavery Act 2015

We are fully committed to the principles of the Act and to the abolition of modern slavery and human trafficking.

As an equal opportunities employer, we ensure a non-discriminatory and respectful working environment. Our staff are encouraged to report wrongdoing without fear. Recruitment processes are designed to safeguard against coercion and ensure legal employment status.

We do not knowingly engage with any organisation involved in slavery or forced labour.

Supply Chain Assessment

Due to the nature of our business, we assess the risk of modern slavery in our supply chains as low.

We procure from a limited number of UK suppliers, including those on UK Government and NHS frameworks.

Relevant Policies

The following internal policies are available to all staff upon request:

- Code of Conduct
- Ethics Policy
- Whistleblowing Policy
- Bullying and Harassment Policy
- Diversity and Inclusion Policy
- Recruitment and Selection Policy

Embedding the Principles

To embed the principles of the Modern Slavery Act, we will continue to:

- Provide staff awareness training on modern slavery and human trafficking
- Ensure procurement staff follow UK Government guidance on ethical procurement
- Include modern slavery considerations in policy reviews
- Embed zero-tolerance for modern slavery in all procurement activities
- Ensure recruitment and procurement teams are trained in ethical employment practices

Governance and Review

This statement has been approved by:

Altaf Sadique
Managing Director
IHG Group Ltd

Dated: 1st April 2025

This statement will be reviewed and updated annually.